

OneContact Reporting

Team Summary Daily Report

Show / Hide Columns				
First Login Time	Total Logged Time	Ready Time	NotReady Time (Pausa)	Available Time
Last Logout Time	Login Tries	Not Ready Time	NotReady Time (Almoço)	Work %

Team: Lisboa

Agent	First Login Time	Last Logout Time	Total Logged Time	Login Tries	Ready Time				Not Ready Time				Available Time				Work %
					Total	Avg	Max	Min	Total	Avg	Max	Min	Total	Avg	Max	Min	
02-01-2019	08:23:52	19:06:06	1.18:19:56	12	1.01:31:02	00:11:41	00:15:00	00:00:06	16:48:53	00:09:42	00:15:00	00:00:01	22:49:51	00:05:45	00:15:00	00:00:00	10.53
francisco.espada	09:00:29	16:29:48	07:29:19	1	06:08:39	00:12:17	00:15:00	00:00:54	01:20:39	00:06:43	00:15:00	00:00:01	05:25:51	00:06:09	00:15:00	00:00:00	11.61
jessica.goncalves	13:33:49	17:57:48	04:23:59	1	00:00:00	00:00:00	00:00:00	00:00:00	04:23:59	00:14:40	00:15:00	00:11:11	00:00:00	00:00:00	00:00:00	00:00:00	0
joana.magalhaes	08:23:52	16:31:13	07:40:09	4	06:06:27	00:10:11	00:15:00	00:00:06	01:33:42	00:04:16	00:15:00	00:00:03	05:28:41	00:05:18	00:15:00	00:00:00	10.31
liliana.manalvo	10:30:07	18:59:32	07:24:05	4	07:23:30	00:12:40	00:15:00	00:01:21	00:00:35	00:00:05	00:00:20	00:00:01	06:28:00	00:05:37	00:15:00	00:00:00	12.51
ricardo.mendes	10:55:57	19:06:06	08:10:09	1	05:52:26	00:11:45	00:15:00	00:02:08	02:17:43	00:09:11	00:15:00	00:00:02	05:27:19	00:06:04	00:15:00	00:00:00	7.13
tania.sobral	10:21:32	17:33:47	07:12:15	1	00:00:00	00:00:00	00:00:00	00:00:00	07:12:15	00:14:24	00:15:00	00:03:47	00:00:00	00:00:00	00:00:00	00:00:00	0
03-01-2019	08:13:41	18:57:56	1.15:28:43	8	1.06:15:16	00:12:42	00:15:00	00:00:02	09:13:23	00:08:01	00:15:00	00:00:01	1.03:39:46	00:07:27	00:15:00	00:00:00	8.57
francisco.espada	08:13:41	16:29:15	08:11:01	2	06:53:55	00:12:10	00:15:00	00:01:17	01:17:06	00:07:01	00:15:00	00:00:02	06:10:12	00:07:33	00:15:00	00:00:00	10.56
joana.magalhaes	08:56:09	16:30:13	07:34:04	1	07:00:14	00:12:22	00:15:00	00:00:02	00:33:50	00:02:25	00:15:00	00:00:02	06:34:16	00:07:35	00:15:00	00:00:00	6.18
liliana.manalvo	10:25:52	18:57:56	07:49:14	2	07:29:50	00:12:51	00:15:00	00:01:24	00:19:24	00:02:26	00:08:50	00:00:01	06:58:43	00:06:59	00:15:00	00:00:00	6.92
ricardo.mendes	10:58:47	18:55:36	07:49:12	2	07:13:49	00:13:33	00:15:00	00:01:51	00:35:19	00:05:03	00:15:00	00:00:04	06:30:52	00:08:41	00:15:00	00:00:00	9.9
susana.oliveira	10:51:04	18:56:16	08:05:12	1	01:37:28	00:12:11	00:15:00	00:07:21	06:27:44	00:13:22	00:15:00	00:00:06	01:25:43	00:05:03	00:15:00	00:00:00	12.06
04-01-2019	08:51:20	18:57:49	1.20:27:51	10	1.08:11:09	00:11:26	00:15:00	00:00:11	12:16:38	00:07:36	00:15:00	00:00:01	1.04:29:26	00:06:23	00:15:00	00:00:00	11.48
barradas.susana	09:11:42	16:27:09	07:15:27	1	05:52:50	00:12:10	00:15:00	00:02:04	01:22:36	00:05:54	00:15:00	00:00:01	05:28:55	00:07:29	00:15:00	00:00:00	6.78
francisco.espada	09:02:00	16:29:26	07:27:26	1	05:32:34	00:11:28	00:15:00	00:00:11	01:54:52	00:08:12	00:15:00	00:00:01	04:58:35	00:06:21	00:15:00	00:00:00	10.22
jessica.goncalves	15:40:38	16:57:26	01:16:48	1	00:00:00	00:00:00	00:00:00	00:00:00	01:16:48	00:12:48	00:15:00	00:04:22	00:00:00	00:00:00	00:00:00	00:00:00	0
joana.magalhaes	08:51:20	16:38:26	07:47:06	1	06:58:51	00:10:44	00:15:00	00:00:18	00:48:15	00:03:01	00:15:00	00:00:02	06:30:35	00:07:14	00:15:00	00:00:00	6.75
liliana.manalvo	11:34:49	18:03:56	04:21:41	4	04:18:25	00:12:18	00:15:00	00:01:29	00:03:16	00:00:39	00:02:30	00:00:02	03:41:03	00:05:23	00:15:00	00:00:00	14.46
ricardo.mendes	10:53:26	18:57:49	08:04:23	1	06:32:25	00:11:32	00:15:00	00:00:45	01:31:55	00:06:34	00:15:00	00:00:01	05:26:06	00:06:09	00:15:00	00:00:00	16.9
susana.oliveira	10:41:50	18:56:50	08:15:00	1	02:56:04	00:10:21	00:15:00	00:00:32	05:18:56	00:11:23	00:15:00	00:00:03	02:24:12	00:04:58	00:15:00	00:00:00	18.1
05-01-2019	10:03:42	17:11:42	14:15:36	2	12:28:23	00:13:08	00:15:00	00:01:25	01:47:10	00:07:09	00:15:00	00:00:02	10:51:59	00:06:02	00:15:00	00:00:00	12.88
jessica.goncalves	10:03:53	17:11:42	07:07:49	1	06:14:08	00:12:54	00:15:00	00:01:25	00:53:41	00:05:58	00:15:00	00:00:02	05:32:03	00:06:16	00:15:00	00:00:00	11.25
ricardo.mendes	10:03:42	17:11:29	07:07:47	1	06:14:15	00:13:22	00:15:00	00:03:16	00:53:29	00:08:55	00:15:00	00:00:03	05:19:56	00:05:49	00:15:00	00:00:00	14.51
07-01-2019	08:29:45	18:57:47	1.07:05:16	8	1.01:37:32	00:11:44	00:15:00	00:00:00	05:27:38	00:06:11	00:15:00	00:00:01	22:50:06	00:05:53	00:15:00	00:00:00	10.89
barradas.susana	08:29:45	16:31:56	08:02:11	1	06:32:27	00:13:05	00:15:00	00:00:11	01:29:44	00:06:54	00:15:00	00:00:01	05:41:35	00:05:42	00:15:00	00:00:00	12.96
joana.magalhaes	10:40:07	18:57:47	08:17:20	3	06:34:45	00:09:52	00:15:00	00:00:00	01:42:29	00:05:07	00:15:00	00:00:01	06:02:26	00:05:29	00:15:00	00:00:00	8.19
liliana.manalvo	09:00:54	16:30:28	06:30:39	3	06:29:15	00:12:58	00:15:00	00:00:28	00:01:24	00:00:21	00:01:20	00:00:01	05:40:55	00:05:35	00:15:00	00:00:00	12.42
susana.oliveira	10:42:39	18:57:45	08:15:06	1	06:01:05	00:11:39	00:15:00	00:00:53	02:14:01	00:08:23	00:15:00	00:00:04	05:25:10	00:07:04	00:15:00	00:00:00	9.95
08-01-2019	08:56:00	18:55:50	1.18:04:44	8	1.11:28:38	00:12:54	00:15:00	00:00:20	06:36:05	00:07:28	00:15:00	00:00:01	1.08:05:54	00:06:54	00:15:00	00:00:00	9.52
barradas.susana	09:42:14	17:58:07	08:15:53	1	07:36:27	00:13:02	00:15:00	00:00:20	00:39:26	00:06:34	00:15:00	00:00:03	06:46:38	00:07:01	00:15:00	00:00:00	10.91
jessica.goncalves	10:32:22	18:55:50	08:23:28	1	07:43:30	00:13:38	00:15:00	00:04:04	00:39:57	00:05:42	00:15:00	00:00:01	06:57:43	00:09:17	00:15:00	00:00:00	9.88
joana.magalhaes	10:32:09	18:55:41	08:23:32	1	07:36:15	00:13:50	00:15:00	00:03:18	00:47:17	00:07:53	00:15:00	00:00:08	07:08:52	00:07:16	00:15:00	00:00:00	6
liliana.manalvo	08:56:00	16:29:07	06:46:14	2	06:37:45	00:13:16	00:15:00	00:00:28	00:08:29	00:02:07	00:04:14	00:00:03	05:25:10	00:05:10	00:15:00	00:00:00	18.25
susana.oliveira	10:58:39	18:54:23	07:55:44	1	05:16:25	00:10:55	00:15:00	00:00:23	02:39:19	00:08:23	00:15:00	00:00:55	05:10:39	00:06:28	00:15:00	00:00:00	1.82
tania.sobral	09:01:27	16:55:49	02:19:53	2	00:38:16	00:09:34	00:15:00	00:03:50	01:41:37	00:09:14	00:15:00	00:00:02	00:36:52	00:06:09	00:15:00	00:00:00	3.66

OneContact Reporting

Team Summary Daily Report

09-01-2019	08:44:27	19:06:18	1.20:06:38	7	1.10:39:28	00:12:41	00:15:00	00:00:04	09:27:08	00:08:20	00:15:00	00:00:01	1.05:57:11	00:07:00	00:15:00	00:00:00	13.57
barradas.susana	09:01:13	16:31:16	07:30:03	1	06:31:56	00:13:04	00:15:00	00:00:20	00:58:07	00:07:16	00:15:00	00:00:02	05:51:13	00:07:48	00:15:00	00:00:00	10.39
jessica.goncalves	10:50:55	18:59:00	08:08:05	1	07:29:16	00:13:13	00:15:00	00:00:06	00:38:48	00:07:46	00:14:54	00:00:02	06:22:45	00:08:09	00:15:00	00:00:00	14.81
joana.magalhaes	10:29:30	18:55:45	08:26:15	1	07:05:27	00:12:31	00:15:00	00:00:04	01:20:48	00:06:44	00:15:00	00:00:03	05:56:57	00:07:36	00:15:00	00:00:00	16.1
liliana.manalvo	08:44:27	16:28:46	06:33:55	2	06:16:58	00:13:28	00:15:00	00:00:41	00:16:57	00:03:23	00:14:19	00:00:02	05:28:12	00:05:13	00:15:00	00:00:00	12.94
ricardo.mendes	13:50:34	19:06:18	05:15:44	1	04:28:25	00:11:11	00:15:00	00:00:07	00:47:18	00:04:44	00:12:49	00:00:01	03:37:22	00:06:35	00:15:00	00:00:00	19.02
susana.oliveira	10:38:53	18:51:29	08:12:36	1	02:47:26	00:11:58	00:15:00	00:00:05	05:25:10	00:11:37	00:15:00	00:00:01	02:40:42	00:07:18	00:15:00	00:00:00	4.02
10-01-2019	08:25:29	19:01:27	1.23:06:07	9	1.11:41:37	00:12:49	00:15:00	00:00:25	11:24:24	00:09:15	00:15:00	00:00:01	1.09:03:24	00:07:47	00:15:00	00:00:00	7.39
barradas.susana	09:49:55	18:05:10	08:12:47	2	07:33:04	00:11:37	00:15:00	00:00:50	00:39:42	00:04:25	00:13:49	00:00:01	07:06:54	00:07:29	00:15:00	00:00:00	5.78
jessica.goncalves	10:34:27	19:01:27	08:27:00	1	07:42:02	00:13:35	00:15:00	00:01:04	00:44:58	00:05:00	00:15:00	00:00:01	06:54:14	00:09:00	00:15:00	00:00:00	10.35
joana.magalhaes	10:41:28	18:56:08	08:13:00	2	06:20:32	00:13:07	00:15:00	00:01:57	01:52:28	00:09:22	00:15:00	00:00:04	05:51:16	00:06:16	00:15:00	00:00:00	7.69
liliana.manalvo	08:25:29	16:25:40	06:51:46	2	06:06:36	00:12:38	00:15:00	00:00:25	00:45:09	00:05:01	00:15:00	00:00:01	05:41:38	00:07:07	00:15:00	00:00:00	6.81
ricardo.mendes	08:59:58	16:30:01	07:30:03	1	06:29:09	00:13:25	00:15:00	00:03:39	01:00:50	00:07:36	00:15:00	00:00:02	06:01:02	00:09:02	00:15:00	00:00:00	7.23
susana.oliveira	11:06:56	18:58:27	07:51:31	1	01:30:14	00:12:53	00:15:00	00:06:09	06:21:17	00:14:07	00:15:00	00:05:55	01:28:20	00:11:02	00:15:00	00:01:48	2.11
11-01-2019	08:30:55	19:04:55	1.22:26:15	7	1.08:04:17	00:11:36	00:15:00	00:00:01	14:21:54	00:08:32	00:15:00	00:00:01	1.04:44:19	00:06:11	00:15:00	00:00:00	10.39
barradas.susana	09:44:24	18:02:20	08:17:56	1	06:11:45	00:12:24	00:15:00	00:00:35	02:06:10	00:10:31	00:15:00	00:00:01	05:32:48	00:05:22	00:15:00	00:00:00	10.48
jessica.goncalves	10:36:28	19:01:37	08:25:09	1	07:06:30	00:11:51	00:15:00	00:02:07	01:18:39	00:04:38	00:15:00	00:00:01	05:44:25	00:05:56	00:15:00	00:00:00	19.25
joana.magalhaes	10:30:19	19:04:55	08:34:36	1	06:11:53	00:11:16	00:15:00	00:00:03	02:22:43	00:06:12	00:15:00	00:00:05	05:52:36	00:06:25	00:15:00	00:00:00	5.19
liliana.manalvo	08:30:55	16:43:59	05:23:42	2	04:31:02	00:11:47	00:15:00	00:00:40	00:52:40	00:07:31	00:14:20	00:00:02	04:04:26	00:06:16	00:15:00	00:00:00	9.81
ricardo.mendes	09:11:25	16:42:02	07:30:37	1	06:14:28	00:10:42	00:15:00	00:02:23	01:16:06	00:05:26	00:15:00	00:00:01	05:41:40	00:06:50	00:15:00	00:00:00	8.76
susana.oliveira	10:38:59	18:53:14	08:14:15	1	01:48:39	00:12:04	00:15:00	00:00:01	06:25:36	00:13:46	00:15:00	00:00:19	01:48:24	00:07:14	00:15:00	00:00:00	0.23
12-01-2019	09:41:57	16:59:39	07:17:42	1	06:21:39	00:10:54	00:15:00	00:01:57	00:56:03	00:04:40	00:15:00	00:00:03	05:22:57	00:05:59	00:15:00	00:00:00	15.38
joana.magalhaes	09:41:57	16:59:39	07:17:42	1	06:21:39	00:10:54	00:15:00	00:01:57	00:56:03	00:04:40	00:15:00	00:00:03	05:22:57	00:05:59	00:15:00	00:00:00	15.38
14-01-2019	09:25:43	18:56:06	1.08:33:56	7	20:49:10	00:10:35	00:15:00	00:00:02	11:44:42	00:08:23	00:15:00	00:00:01	14:56:41	00:04:25	00:15:00	00:00:00	28.22
francisco.espada	10:34:53	18:56:06	08:18:25	3	06:10:47	00:11:35	00:15:00	00:00:25	02:07:38	00:07:59	00:15:00	00:00:01	04:29:32	00:05:37	00:15:00	00:00:00	27.31
jessica.goncalves	09:30:31	16:45:49	07:15:18	1	05:38:46	00:10:35	00:15:00	00:00:12	01:36:32	00:06:02	00:15:00	00:00:01	03:41:59	00:03:42	00:15:00	00:00:00	34.47
liliana.manalvo	10:10:15	10:24:32	00:14:17	1	00:13:21	00:04:27	00:09:32	00:00:46	00:00:56	00:00:28	00:00:54	00:00:02	00:06:22	00:01:16	00:02:48	00:00:00	52.31
ricardo.mendes	10:47:14	18:50:44	08:03:30	1	06:59:09	00:10:45	00:15:00	00:00:02	01:04:17	00:04:36	00:15:00	00:00:01	05:22:55	00:04:54	00:15:00	00:00:00	22.96
tania.sobral	09:25:43	18:08:09	08:42:26	1	01:47:07	00:08:56	00:15:00	00:00:05	06:55:19	00:11:32	00:15:00	00:00:05	01:15:53	00:03:10	00:15:00	00:00:00	29.16
15-01-2019	08:46:20	18:59:15	2.00:04:07	7	1.13:03:50	00:12:38	00:15:00	00:00:00	11:00:14	00:08:28	00:15:00	00:00:02	1.09:26:15	00:07:18	00:15:00	00:00:00	9.78
barradas.susana	11:16:44	18:59:15	07:42:31	1	06:41:29	00:14:20	00:15:00	00:05:09	01:01:02	00:08:43	00:15:00	00:00:02	05:54:38	00:07:14	00:15:00	00:00:00	11.67
francisco.espada	10:38:55	18:45:00	08:06:05	1	08:01:57	00:13:23	00:15:00	00:00:00	00:04:08	00:01:23	00:02:45	00:00:11	07:11:58	00:06:58	00:15:00	00:00:00	10.37
jessica.goncalves	09:16:42	16:35:59	07:19:17	1	06:09:38	00:13:12	00:15:00	00:04:08	01:09:39	00:06:58	00:15:00	00:00:03	05:23:18	00:08:05	00:15:00	00:00:00	12.53
joana.magalhaes	08:46:20	16:35:00	07:48:40	1	06:23:12	00:12:22	00:15:00	00:00:35	01:25:28	00:05:42	00:15:00	00:00:07	06:04:10	00:07:55	00:15:00	00:00:00	4.97
ricardo.mendes	10:55:01	18:58:33	08:03:23	2	06:35:27	00:11:59	00:15:00	00:00:11	01:27:53	00:07:19	00:15:00	00:00:02	05:54:09	00:07:32	00:15:00	00:00:00	10.44
susana.oliveira	09:28:09	18:32:20	09:04:11	1	03:12:07	00:09:36	00:15:00	00:00:24	05:52:04	00:11:21	00:15:00	00:00:03	02:58:02	00:05:45	00:15:00	00:00:00	7.33
16-01-2019	08:29:44	18:54:10	2.00:38:14	9	1.08:42:43	00:11:17	00:15:00	00:00:03	15:55:24	00:08:23	00:15:00	00:00:01	1.03:50:47	00:05:47	00:15:00	00:00:00	14.87
barradas.susana	10:42:48	18:54:10	07:44:18	2	03:55:34	00:12:24	00:15:00	00:00:41	03:48:44	00:11:26	00:15:00	00:00:02	03:29:30	00:07:46	00:15:00	00:00:00	11.07
francisco.espada	10:37:51	18:52:10	08:14:19	1	06:40:57	00:11:48	00:15:00	00:00:40	01:33:22	00:07:47	00:15:00	00:00:02	05:50:19	00:05:45	00:15:00	00:00:00	12.63
jessica.goncalves	08:29:44	16:30:43	08:00:59	1	06:08:03	00:10:50	00:15:00	00:00:17	01:52:53	00:06:16	00:15:00	00:00:01	04:46:50	00:05:25	00:15:00	00:00:00	22.07
joana.magalhaes	08:35:34	16:44:25	07:37:58	2	06:19:01	00:10:50	00:15:00	00:00:03	01:18:57	00:04:23	00:15:00	00:00:03	05:16:05	00:05:11	00:15:00	00:00:00	16.6
liliana.manalvo	11:50:28	11:54:07	00:03:39	1	00:00:00	00:00:00	00:00:00	00:00:00	00:03:39	00:03:39	00:03:39	00:03:39	00:00:00	00:00:00	00:00:00	00:00:00	0
ricardo.mendes	10:54:24	18:51:37	07:57:13	1	05:35:09	00:11:10	00:15:00	00:00:26	02:22:00	00:07:53	00:15:00	00:00:01	04:54:11	00:06:32	00:15:00	00:00:00	12.22
susana.oliveira	09:22:19	18:22:07	08:59:48	1	04:03:59	00:11:05	00:15:00	00:01:04	04:55:49	00:10:57	00:15:00	00:00:03	03:33:52	00:05:06	00:15:00	00:00:00	12.34
17-01-2019	08:22:36	18:59:35	1.23:14:50	9	1.10:02:02	00:11:32	00:15:00	00:00:13	13:12:40	00:07:37	00:15:00	00:00:01	1.05:28:08	00:05:20	00:15:00	00:00:00	13.41

OneContact Reporting

Team Summary Daily Report

barradas.susana	09:50:51	18:00:34	08:09:43	1	06:20:31	00:12:16	00:15:00	00:00:34	01:49:12	00:07:48	00:15:00	00:00:03	05:29:46	00:05:04	00:15:00	00:00:00	13.34
francisco.espada	10:45:26	18:59:35	08:14:09	1	06:56:03	00:11:53	00:15:00	00:01:04	01:18:06	00:06:00	00:15:00	00:00:03	06:09:49	00:06:29	00:15:00	00:00:00	11.11
jessica.goncalves	08:42:53	16:31:21	07:31:06	2	06:22:45	00:13:12	00:15:00	00:01:18	01:08:21	00:05:42	00:15:00	00:00:03	05:12:23	00:04:53	00:15:00	00:00:00	18.38
joana.magalhaes	08:22:36	16:32:43	08:04:40	3	06:20:24	00:09:45	00:15:00	00:00:38	01:44:12	00:04:32	00:15:00	00:00:03	05:28:44	00:04:46	00:15:00	00:00:00	13.58
ricardo.mendes	11:42:32	18:50:28	07:07:56	1	04:58:46	00:11:04	00:15:00	00:00:13	02:09:06	00:08:04	00:15:00	00:00:01	04:20:58	00:05:26	00:15:00	00:00:00	12.65
susana.oliveira	10:47:07	18:54:23	08:07:16	1	03:03:33	00:11:28	00:15:00	00:01:45	05:03:43	00:11:41	00:15:00	00:00:03	02:46:28	00:05:44	00:15:00	00:00:00	9.31
18-01-2019	08:39:12	18:55:30	2.02:23:17	12	1.09:06:25	00:10:34	00:15:00	00:00:00	17:16:41	00:07:41	00:15:00	00:00:00	1.03:13:18	00:04:43	00:15:00	00:00:00	17.78
barradas.susana	10:39:35	18:55:30	07:30:16	2	05:31:22	00:11:03	00:15:00	00:00:26	01:58:54	00:07:00	00:15:00	00:00:01	04:28:51	00:04:29	00:15:00	00:00:00	18.87
francisco.espada	10:37:22	18:54:45	08:16:57	2	06:47:11	00:11:38	00:15:00	00:00:19	01:29:46	00:06:54	00:15:00	00:00:01	05:47:07	00:06:41	00:15:00	00:00:00	14.75
jessica.goncalves	08:39:12	16:55:29	08:16:17	1	06:04:59	00:12:35	00:15:00	00:00:47	02:11:18	00:08:45	00:15:00	00:02:08	04:14:53	00:04:03	00:15:00	00:00:00	30.17
joana.magalhaes	08:55:06	16:51:23	07:56:17	1	05:52:43	00:10:05	00:15:00	00:00:00	02:03:34	00:05:09	00:15:00	00:00:03	04:48:55	00:04:44	00:15:00	00:00:00	18.09
liliana.manalvo	13:30:45	16:52:40	01:49:31	2	01:08:54	00:09:51	00:15:00	00:02:12	00:40:37	00:05:48	00:15:00	00:00:02	00:52:34	00:04:47	00:14:13	00:00:00	23.71
ricardo.mendes	10:40:43	18:53:36	08:11:50	3	05:59:58	00:09:14	00:15:00	00:00:20	02:11:41	00:05:16	00:15:00	00:00:00	05:35:43	00:05:25	00:15:00	00:00:00	6.74
susana.oliveira	09:31:47	17:53:56	08:22:09	1	01:41:18	00:07:48	00:15:00	00:00:05	06:40:51	00:11:47	00:15:00	00:00:02	01:25:15	00:02:18	00:15:00	00:00:00	15.84
19-01-2019	09:30:17	17:55:54	08:25:37	1	06:52:41	00:13:19	00:15:00	00:00:38	01:32:56	00:11:37	00:15:00	00:02:04	06:08:08	00:06:14	00:15:00	00:00:00	10.8
francisco.espada	09:30:17	17:55:54	08:25:37	1	06:52:41	00:13:19	00:15:00	00:00:38	01:32:56	00:11:37	00:15:00	00:02:04	06:08:08	00:06:14	00:15:00	00:00:00	10.8
21-01-2019	09:02:32	18:58:16	1.14:51:09	9	1.09:33:22	00:11:59	00:15:00	00:00:22	05:17:45	00:05:47	00:15:00	00:00:01	1.06:03:02	00:06:39	00:15:00	00:00:00	10.45
barradas.susana	09:04:09	16:31:14	07:27:05	1	06:12:51	00:12:51	00:15:00	00:01:13	01:14:13	00:10:36	00:15:00	00:00:11	05:26:33	00:05:27	00:15:00	00:00:00	12.42
jessica.goncalves	09:02:32	16:29:05	07:26:33	1	07:24:30	00:12:42	00:15:00	00:02:20	00:02:02	00:00:17	00:01:25	00:00:04	06:22:17	00:07:48	00:15:00	00:00:00	14
joana.magalhaes	10:26:38	18:55:15	08:28:37	1	07:48:51	00:11:26	00:15:00	00:00:34	00:39:46	00:03:37	00:15:00	00:00:04	07:05:06	00:06:26	00:15:00	00:00:00	9.33
liliana.manalvo	10:57:18	18:58:16	07:24:03	5	07:00:35	00:12:01	00:15:00	00:00:22	00:23:28	00:02:56	00:11:05	00:00:01	06:42:59	00:07:45	00:15:00	00:00:00	4.18
susana.oliveira	09:32:35	17:37:26	08:04:51	1	05:06:35	00:10:57	00:15:00	00:00:56	02:58:16	00:08:06	00:15:00	00:00:05	04:26:07	00:06:03	00:15:00	00:00:00	13.2
22-01-2019	09:02:45	18:58:13	1.15:32:33	7	1.03:37:13	00:10:33	00:15:00	00:00:02	11:52:34	00:06:59	00:15:00	00:00:02	23:25:38	00:05:29	00:15:00	00:00:00	15.18
barradas.susana	09:02:45	16:35:10	07:32:25	1	05:30:58	00:11:25	00:15:00	00:00:15	02:01:27	00:06:45	00:15:00	00:00:03	04:45:43	00:05:36	00:15:00	00:00:00	13.67
jessica.goncalves	09:14:03	16:57:10	07:37:37	2	05:59:23	00:10:53	00:15:00	00:00:08	01:35:29	00:05:58	00:15:00	00:00:02	04:39:27	00:05:29	00:15:00	00:00:00	22.24
joana.magalhaes	10:40:25	18:57:43	08:17:18	1	05:10:44	00:09:08	00:15:00	00:00:02	03:06:33	00:08:07	00:15:00	00:00:04	04:30:35	00:04:50	00:15:00	00:00:00	12.92
liliana.manalvo	10:30:11	18:58:13	07:38:23	2	06:39:43	00:12:54	00:15:00	00:00:02	00:58:40	00:05:52	00:15:00	00:00:03	05:58:35	00:07:19	00:15:00	00:00:00	10.29
susana.oliveira	09:37:21	18:04:11	08:26:50	1	04:16:25	00:08:33	00:15:00	00:00:15	04:10:25	00:07:09	00:15:00	00:00:03	03:31:18	00:04:19	00:15:00	00:00:00	17.6
23-01-2019	09:03:50	18:59:05	1.21:36:09	7	1.06:18:26	00:11:53	00:15:00	00:00:09	15:17:43	00:09:34	00:15:00	00:00:00	1.03:03:05	00:06:22	00:15:00	00:00:00	10.74
barradas.susana	09:03:50	16:34:20	07:30:30	1	06:10:59	00:12:48	00:15:00	00:00:28	01:19:31	00:08:50	00:15:00	00:00:02	05:30:48	00:05:31	00:15:00	00:00:00	10.83
jessica.goncalves	09:07:17	16:34:05	07:26:48	1	06:28:16	00:13:23	00:15:00	00:03:36	00:58:32	00:06:30	00:15:00	00:00:01	05:35:15	00:07:08	00:15:00	00:00:00	13.65
joana.magalhaes	10:23:51	18:58:23	08:34:32	1	06:38:43	00:09:30	00:15:00	00:00:09	01:55:49	00:06:06	00:15:00	00:00:02	05:56:15	00:05:39	00:15:00	00:00:00	10.65
liliana.manalvo	10:30:38	18:59:05	07:40:14	2	06:39:22	00:12:29	00:15:00	00:00:42	01:00:52	00:05:32	00:15:00	00:00:02	05:49:16	00:06:21	00:15:00	00:00:00	12.54
susana.oliveira	09:22:29	17:53:29	08:31:00	1	04:21:06	00:12:26	00:15:00	00:02:30	04:09:54	00:10:25	00:15:00	00:00:00	04:11:31	00:08:23	00:15:00	00:00:00	3.67
tania.sobral	11:35:31	17:28:36	05:53:05	1	00:00:00	00:00:00	00:00:00	00:00:00	05:53:05	00:14:43	00:15:00	00:09:29	00:00:00	00:00:00	00:00:00	00:00:00	0
24-01-2019	08:59:53	18:58:25	1.07:53:15	6	1.00:56:35	00:11:20	00:15:00	00:00:05	06:56:39	00:06:31	00:15:00	00:00:01	21:45:31	00:05:42	00:15:00	00:00:00	12.77
barradas.susana	08:59:53	16:28:30	07:28:37	1	05:56:40	00:11:09	00:15:00	00:00:05	01:31:57	00:07:40	00:15:00	00:00:02	05:15:26	00:05:38	00:15:00	00:00:00	11.56
joana.magalhaes	10:25:53	18:58:25	08:32:32	1	05:49:44	00:09:27	00:15:00	00:00:40	02:42:48	00:05:49	00:15:00	00:00:04	05:11:58	00:04:24	00:15:00	00:00:00	10.8
liliana.manalvo	10:29:41	18:57:17	07:33:19	3	07:22:41	00:13:01	00:15:00	00:03:43	00:10:37	00:01:20	00:06:12	00:00:01	06:18:42	00:07:01	00:15:00	00:00:00	14.45
susana.oliveira	09:38:35	17:57:22	08:18:47	1	05:47:30	00:11:59	00:15:00	00:01:12	02:31:17	00:09:27	00:15:00	00:00:18	04:59:25	00:06:14	00:15:00	00:00:00	13.84
25-01-2019	08:52:18	19:07:46	1.20:27:00	8	1.02:30:38	00:12:03	00:15:00	00:00:22	17:56:22	00:09:47	00:15:00	00:00:01	23:11:46	00:06:27	00:15:00	00:00:00	12.5
barradas.susana	09:02:50	16:34:39	07:31:49	1	05:49:29	00:12:29	00:15:00	00:02:56	01:42:20	00:10:14	00:15:00	00:00:01	05:14:19	00:05:43	00:15:00	00:00:00	10.06
jessica.goncalves	08:52:18	16:30:01	07:37:43	1	06:44:53	00:12:39	00:15:00	00:02:53	00:52:50	00:04:24	00:15:00	00:00:01	05:46:23	00:07:13	00:15:00	00:00:00	14.45
joana.magalhaes	10:26:34	19:07:23	08:40:49	1	06:41:37	00:10:51	00:15:00	00:01:45	01:59:12	00:05:11	00:15:00	00:00:04	05:41:30	00:05:59	00:15:00	00:00:00	14.97
liliana.manalvo	10:30:39	19:07:46	07:34:19	3	07:10:45	00:12:40	00:15:00	00:00:22	00:23:34	00:02:37	00:08:36	00:00:02	06:25:50	00:07:09	00:15:00	00:00:00	10.43
susana.oliveira	09:28:19	18:19:19	08:51:00	1	00:03:54	00:03:54	00:03:54	00:03:54	08:47:06	00:13:52	00:15:00	00:01:41	00:03:44	00:01:52	00:03:44	00:00:00	4.27

OneContact Reporting

Team Summary Daily Report

tania.sobral	11:22:27	15:33:47	04:11:20	1	00:00:00	00:00:00	00:00:00	00:00:00	04:11:20	00:13:58	00:15:00	00:03:47	00:00:00	00:00:00	00:00:00	00:00:00	0
26-01-2019	09:58:01	17:49:50	07:51:49	1	06:23:14	00:10:21	00:15:00	00:00:15	01:28:35	00:06:49	00:15:00	00:00:02	05:50:34	00:06:03	00:15:00	00:00:00	8.52
barradas.susana	09:58:01	17:49:50	07:51:49	1	06:23:14	00:10:21	00:15:00	00:00:15	01:28:35	00:06:49	00:15:00	00:00:02	05:50:34	00:06:03	00:15:00	00:00:00	8.52
28-01-2019	08:57:51	18:55:10	1.13:56:43	7	1.02:09:25	00:11:43	00:15:00	00:00:11	11:47:17	00:08:44	00:15:00	00:00:00	21:27:40	00:05:34	00:15:00	00:00:00	17.95
jessica.goncalves	10:29:29	18:53:58	08:24:29	1	06:55:12	00:12:13	00:15:00	00:00:44	01:29:17	00:07:26	00:15:00	00:00:17	05:23:18	00:05:13	00:15:00	00:00:00	22.13
joana.magalhaes	08:57:51	16:36:35	07:38:44	1	01:13:57	00:12:20	00:15:00	00:01:13	06:24:47	00:12:50	00:15:00	00:00:14	01:07:35	00:06:46	00:15:00	00:00:00	8.61
liliana.manalvo	09:00:40	16:29:39	06:30:31	3	06:24:48	00:11:40	00:15:00	00:00:28	00:05:42	00:00:43	00:02:57	00:00:01	05:40:39	00:05:46	00:15:00	00:00:00	11.47
ricardo.mendes	10:39:27	18:55:10	08:15:43	1	06:41:57	00:11:10	00:15:00	00:00:11	01:33:46	00:05:52	00:15:00	00:00:00	05:34:33	00:05:58	00:15:00	00:00:00	16.77
susana.oliveira	09:40:39	16:47:55	07:07:16	1	04:53:31	00:11:44	00:15:00	00:00:38	02:13:45	00:08:55	00:15:00	00:01:29	03:41:35	00:05:02	00:15:00	00:00:00	24.51
29-01-2019	02:21:32	19:11:44	2.01:11:26	8	1.03:47:38	00:11:25	00:15:00	00:00:02	21:23:46	00:10:21	00:15:00	00:00:01	23:30:00	00:06:19	00:15:00	00:00:00	15.45
agente.test	02:21:32	02:22:32	00:01:00	1	00:00:00	00:00:00	00:00:00	00:00:00	00:01:00	00:01:00	00:01:00	00:01:00	00:00:00	00:00:00	00:00:00	00:00:00	0
barradas.susana	10:44:31	19:06:17	08:21:46	1	06:43:26	00:11:12	00:15:00	00:00:22	01:38:20	00:07:34	00:15:00	00:00:01	05:47:03	00:06:33	00:15:00	00:00:00	13.98
jessica.goncalves	10:30:08	19:05:56	08:35:48	1	07:06:03	00:11:13	00:15:00	00:00:04	01:29:44	00:06:54	00:15:00	00:00:03	05:53:05	00:06:40	00:15:00	00:00:00	17.13
liliana.manalvo	09:00:24	16:38:35	07:00:44	2	06:33:46	00:12:42	00:15:00	00:00:02	00:26:58	00:03:00	00:08:35	00:00:11	05:24:28	00:05:48	00:15:00	00:00:00	17.6
ricardo.mendes	09:04:29	17:02:17	07:57:48	1	06:06:23	00:11:06	00:15:00	00:01:28	01:51:24	00:05:34	00:15:00	00:00:01	05:07:39	00:05:55	00:15:00	00:00:00	16.03
susana.oliveira	11:07:45	19:11:44	08:03:59	1	01:18:00	00:09:45	00:15:00	00:02:35	06:45:59	00:13:32	00:15:00	00:00:08	01:17:45	00:08:38	00:15:00	00:00:00	0.32
tania.sobral	09:24:00	18:34:21	09:10:21	1	00:00:00	00:00:00	00:00:00	00:00:00	09:10:21	00:14:29	00:15:00	00:04:21	00:00:00	00:00:00	00:00:00	00:00:00	0
30-01-2019	09:00:58	18:54:06	1.15:40:14	8	1.01:44:46	00:11:37	00:15:00	00:00:03	13:55:24	00:09:23	00:15:00	00:00:01	21:54:51	00:06:02	00:15:00	00:00:00	14.88
barradas.susana	09:00:58	16:32:15	07:31:17	1	06:02:18	00:11:19	00:15:00	00:00:18	01:28:59	00:06:51	00:15:00	00:00:01	05:04:44	00:04:55	00:15:00	00:00:00	15.89
francisco.espada	10:27:13	10:28:17	00:01:04	1	00:00:00	00:00:00	00:00:00	00:00:00	00:01:04	00:01:04	00:01:04	00:01:04	00:00:00	00:00:00	00:00:00	00:00:00	0
jessica.goncalves	10:31:31	18:54:06	08:22:35	1	06:59:16	00:11:39	00:15:00	00:00:11	01:23:19	00:06:25	00:15:00	00:00:03	05:56:49	00:07:36	00:15:00	00:00:00	14.9
liliana.manalvo	09:01:31	16:30:42	06:33:38	3	06:29:57	00:13:00	00:15:00	00:00:33	00:03:40	00:00:37	00:02:29	00:00:01	05:31:45	00:06:02	00:15:00	00:00:00	14.92
ricardo.mendes	10:47:38	18:52:43	08:05:05	1	06:13:12	00:10:59	00:15:00	00:00:10	01:51:50	00:06:13	00:15:00	00:00:01	05:21:30	00:06:04	00:15:00	00:00:00	13.85
tania.sobral	09:12:53	18:19:28	09:06:35	1	00:00:03	00:00:03	00:00:03	00:00:03	09:06:32	00:14:23	00:15:00	00:02:07	00:00:03	00:00:03	00:00:03	00:00:03	0
31-01-2019	08:57:38	18:58:15	1.15:09:38	6	1.03:49:52	00:12:11	00:15:00	00:00:00	11:19:37	00:08:50	00:15:00	00:00:00	1.00:33:55	00:06:01	00:15:00	00:00:00	11.73
barradas.susana	08:58:30	16:31:42	07:33:12	1	06:11:54	00:12:49	00:15:00	00:00:11	01:21:13	00:06:15	00:15:00	00:00:04	05:27:27	00:07:07	00:15:00	00:00:00	11.95
jessica.goncalves	10:35:26	18:58:15	08:22:49	1	07:00:47	00:13:09	00:15:00	00:00:00	01:22:02	00:08:12	00:15:00	00:00:02	05:44:26	00:06:03	00:15:00	00:00:00	18.14
liliana.manalvo	08:57:38	16:28:09	06:43:19	2	06:39:44	00:13:19	00:15:00	00:00:19	00:03:34	00:00:43	00:02:02	00:00:01	05:50:08	00:06:22	00:15:00	00:00:00	12.41
ricardo.mendes	10:46:23	18:56:57	08:10:34	1	06:08:39	00:10:14	00:15:00	00:00:15	02:01:52	00:06:25	00:15:00	00:00:00	05:43:47	00:06:29	00:15:00	00:00:00	6.75
susana.oliveira	10:34:37	18:54:21	08:19:44	1	01:48:48	00:10:53	00:15:00	00:01:58	06:30:56	00:13:02	00:15:00	00:00:21	01:48:07	00:03:11	00:15:00	00:00:00	0.63
TOTAL			40.08:08:45	184	28.19:47:01	00:11:47	00:15:00	00:00:00	11.12:17:35	00:08:22	00:15:00	00:00:00	25.03:44:12	00:06:08	00:15:00	00:00:00	12.73