OneContact Reporting

Team Detail Daily Report

Show / Hide Columns			
Handled Interactions	Abandoned Interactions	Ring Time	Rejected Interactions
Transfered Interactions	Talk Time	Wrapup Time	Preview time

Team: Algarve

Date / Agent	Handled Interactions	Transfered Interactions	Abandoned Interactions	Rejected Interactions	Talk Time				Ring Time			(Handled Interactions)	Wrapup Time			
					Total	Avg	Max	Min	Total	Avg	Max	Min	Total	Avg	Max	Min
02-01-2019	**38**	**5**	**0**	**5**	**01:32:04**	**00:02:08**	**00:06:53**	**00:00:00**	**00:06:08**	**00:00:10**	**00:00:17**	**00:00:05**	**00:15:14**	**00:00:22**	**00:00:31**	**00:00:00**
claudia.nunes	10	0	0	0	00:26:58	00:02:42	00:06:53	00:00:21	00:01:38	00:00:10	00:00:14	00:00:07	00:00:51	00:00:05	00:00:30	00:00:00
manuela.martins	9	2	0	0	00:29:58	00:02:43	00:05:36	00:00:00	00:01:26	00:00:10	00:00:17	00:00:05	00:05:09	00:00:28	00:00:30	00:00:09
milena.boto	10	2	0	2	00:19:19	00:01:37	00:05:21	00:00:25	00:01:39	00:00:10	00:00:16	00:00:05	00:04:44	00:00:24	00:00:31	00:00:02
patricia.farinha	9	1	0	3	00:15:49	00:01:35	00:04:22	00:00:19	00:01:25	00:00:09	00:00:15	00:00:07	00:04:30	00:00:30	00:00:30	00:00:30
03-01-2019	**30**	**4**	**2**	**4**	**01:37:28**	**00:02:52**	**00:15:18**	**00:00:01**	**00:04:21**	**00:00:09**	**00:00:22**	**00:00:04**	**00:12:22**	**00:00:22**	**00:00:31**	**00:00:00**
claudia.nunes	8	2	0	0	00:34:19	00:03:26	00:11:31	00:00:21	00:01:23	00:00:10	00:00:22	00:00:05	00:00:45	00:00:04	00:00:30	00:00:00
manuela.martins	6	0	1	1	00:17:04	00:02:51	00:08:45	00:00:01	00:00:56	00:00:09	00:00:16	00:00:04	00:03:00	00:00:30	00:00:30	00:00:30
milena.boto	10	0	1	2	00:35:52	00:03:35	00:15:18	00:00:22	00:01:09	00:00:07	00:00:15	00:00:05	00:04:36	00:00:28	00:00:31	00:00:05
patricia.farinha	6	2	0	1	00:10:13	00:01:17	00:03:34	00:00:27	00:00:53	00:00:09	00:00:11	00:00:07	00:04:01	00:00:30	00:00:31	00:00:30
04-01-2019	**55**	**9**	**5**	**10**	**02:14:28**	**00:02:06**	**00:06:46**	**00:00:04**	**00:06:56**	**00:00:08**	**00:00:39**	**00:00:01**	**00:18:07**	**00:00:22**	**00:00:31**	**00:00:01**
claudia.nunes	17	3	2	4	00:42:03	00:02:06	00:06:33	00:00:07	00:02:08	00:00:08	00:00:14	00:00:02	00:02:01	00:00:08	00:00:30	00:00:01
manuela.martins	14	4	3	3	00:35:30	00:01:58	00:06:08	00:00:04	00:01:41	00:00:07	00:00:22	00:00:02	00:06:01	00:00:30	00:00:31	00:00:30
milena.boto	13	0	0	1	00:28:36	00:02:12	00:06:46	00:00:07	00:01:19	00:00:06	00:00:12	00:00:02	00:04:34	00:00:27	00:00:30	00:00:04
patricia.farinha	11	2	0	2	00:28:19	00:02:11	00:04:51	00:00:07	00:01:48	00:00:10	00:00:39	00:00:01	00:05:31	00:00:30	00:00:31	00:00:30
05-01-2019	**19**	**2**	**1**	**10**	**01:27:36**	**00:04:10**	**00:12:09**	**00:00:28**	**00:01:44**	**00:00:05**	**00:00:23**	**00:00:01**	**00:09:58**	**00:00:28**	**00:00:31**	**00:00:12**
manuela.martins	19	2	1	10	01:27:36	00:04:10	00:12:09	00:00:28	00:01:44	00:00:05	00:00:23	00:00:01	00:09:58	00:00:28	00:00:31	00:00:12
07-01-2019	**57**	**3**	**0**	**8**	**03:49:53**	**00:03:50**	**00:21:08**	**00:00:02**	**00:08:48**	**00:00:09**	**00:00:33**	**00:00:01**	**00:17:01**	**00:00:18**	**00:00:31**	**00:00:00**
claudia.nunes	11	2	0	2	00:31:15	00:02:24	00:06:51	00:00:19	00:01:35	00:00:09	00:00:12	00:00:03	00:00:39	00:00:04	00:00:30	00:00:00
milena.boto	14	1	0	0	00:38:44	00:02:35	00:09:32	00:00:18	00:01:42	00:00:07	00:00:11	00:00:04	00:06:34	00:00:28	00:00:31	00:00:03
patricia.farinha	16	0	0	3	00:59:03	00:03:41	00:08:37	00:00:03	00:02:49	00:00:11	00:00:33	00:00:03	00:08:00	00:00:30	00:00:30	00:00:30
susana.silva	16	0	0	3	01:40:51	00:06:18	00:21:08	00:00:02	00:02:42	00:00:10	00:00:15	00:00:01	00:01:48	00:00:07	00:00:30	00:00:01
08-01-2019	**59**	**9**	**2**	**12**	**04:16:38**	**00:03:46**	**00:22:11**	**00:00:15**	**00:09:00**	**00:00:09**	**00:00:18**	**00:00:00**	**00:20:56**	**00:00:19**	**00:00:35**	**00:00:00**
claudia.nunes	13	3	0	1	01:14:05	00:04:38	00:22:11	00:00:27	00:01:59	00:00:09	00:00:14	00:00:04	00:00:32	00:00:02	00:00:12	00:00:00
jorge.coelho	1	0	0	0	00:02:16	00:02:16	00:02:16	00:02:16	00:00:18	00:00:18	00:00:18	00:00:18	00:00:30	00:00:30	00:00:30	00:00:30
milena.boto	17	2	1	3	01:03:31	00:03:21	00:08:36	00:00:51	00:02:25	00:00:09	00:00:15	00:00:04	00:09:00	00:00:30	00:00:30	00:00:30
patricia.farinha	15	3	0	5	00:37:45	00:02:06	00:08:14	00:00:15	00:02:10	00:00:09	00:00:15	00:00:00	00:08:35	00:00:30	00:00:35	00:00:30
susana.silva	13	1	1	3	01:19:01	00:05:39	00:15:05	00:00:22	00:02:08	00:00:10	00:00:14	00:00:01	00:02:19	00:00:11	00:00:30	00:00:01
09-01-2019	**38**	**6**	**1**	**11**	**02:23:03**	**00:03:15**	**00:11:11**	**00:00:16**	**00:06:16**	**00:00:10**	**00:00:47**	**00:00:02**	**00:11:02**	**00:00:17**	**00:00:31**	**00:00:00**
claudia.nunes	11	2	0	2	00:37:10	00:02:52	00:05:16	00:00:24	00:01:43	00:00:09	00:00:12	00:00:06	00:00:12	00:00:01	00:00:03	00:00:00
milena.boto	8	1	0	1	00:20:51	00:02:19	00:06:45	00:00:16	00:01:04	00:00:08	00:00:11	00:00:06	00:03:11	00:00:24	00:00:30	00:00:05
patricia.farinha	8	3	1	4	00:26:57	00:02:27	00:08:09	00:00:23	00:01:35	00:00:12	00:00:47	00:00:02	00:04:31	00:00:30	00:00:31	00:00:30
susana.silva	11	0	0	4	00:58:05	00:05:17	00:11:11	00:00:37	00:01:54	00:00:10	00:00:13	00:00:06	00:03:08	00:00:17	00:00:30	00:00:01
10-01-2019	**47**	**5**	**0**	**8**	**03:16:33**	**00:03:47**	**00:15:40**	**00:00:02**	**00:07:09**	**00:00:09**	**00:00:25**	**00:00:01**	**00:11:52**	**00:00:14**	**00:00:30**	**00:00:00**
claudia.nunes	16	1	0	2	01:14:18	00:04:22	00:15:40	00:00:02	00:02:11	00:00:08	00:00:12	00:00:01	00:00:27	00:00:02	00:00:07	00:00:00
jorge.coelho	1	0	0	0	00:00:50	00:00:50	00:00:50	00:00:50	00:00:05	00:00:05	00:00:05	00:00:05	00:00:05	00:00:05	00:00:05	00:00:05
milena.boto	8	2	0	0	00:28:47	00:02:53	00:08:51	00:00:57	00:01:08	00:00:08	00:00:14	00:00:04	00:04:30	00:00:30	00:00:30	00:00:30
patricia.farinha	9	1	0	2	00:29:38	00:02:58	00:08:29	00:00:06	00:01:28	00:00:10	00:00:25	00:00:02	00:04:56	00:00:30	00:00:30	00:00:26

Team Detail Daily Report

susana.silva	13	1	0	4	01:03:00	00:04:30	00:12:19	00:01:06	00:02:17	00:00:11	00:00:15	00:00:04	00:01:54	00:00:08	00:00:30	00:00:01
11-01-2019	**79**	**6**	**1**	**20**	**04:56:43**	**00:03:29**	**00:20:01**	**00:00:02**	**00:11:46**	**00:00:09**	**00:00:42**	**00:00:01**	**00:24:52**	**00:00:19**	**00:00:30**	**00:00:00**
claudia.nunes	17	2	0	6	01:17:29	00:04:05	00:20:01	00:00:22	00:02:34	00:00:09	00:00:13	00:00:01	00:00:57	00:00:03	00:00:30	00:00:01
jorge.coelho	2	0	0	0	00:10:31	00:05:16	00:07:57	00:02:34	00:00:44	00:00:22	00:00:42	00:00:02	00:00:34	00:00:17	00:00:30	00:00:04
milena.boto	18	2	0	3	01:11:55	00:03:36	00:13:27	00:00:15	00:02:12	00:00:07	00:00:13	00:00:03	00:08:38	00:00:27	00:00:30	00:00:04
patricia.farinha	25	0	1	6	01:00:18	00:02:25	00:12:12	00:00:02	00:03:47	00:00:09	00:00:20	00:00:04	00:12:30	00:00:30	00:00:30	00:00:30
susana.silva	17	2	0	5	01:16:30	00:04:02	00:14:59	00:00:10	00:02:29	00:00:09	00:00:15	00:00:02	00:02:13	00:00:08	00:00:30	00:00:00
12-01-2019	**15**	**1**	**0**	**5**	**02:06:57**	**00:07:56**	**00:17:46**	**00:00:27**	**00:02:30**	**00:00:10**	**00:00:20**	**00:00:01**	**00:03:03**	**00:00:11**	**00:00:30**	**00:00:01**
susana.silva	15	1	0	5	02:06:57	00:07:56	00:17:46	00:00:27	00:02:30	00:00:10	00:00:20	00:00:01	00:03:03	00:00:11	00:00:30	00:00:01
14-01-2019	**65**	**9**	**11**	**18**	**03:34:42**	**00:02:54**	**00:14:17**	**00:00:04**	**00:10:52**	**00:00:10**	**00:00:42**	**00:00:01**	**00:20:34**	**00:00:19**	**00:00:30**	**00:00:00**
claudia.nunes	17	2	0	3	00:42:38	00:02:15	00:06:27	00:00:28	00:02:54	00:00:10	00:00:25	00:00:02	00:01:47	00:00:06	00:00:30	00:00:00
manuela.martins	16	0	11	3	00:46:23	00:02:54	00:11:02	00:00:04	00:02:46	00:00:10	00:00:42	00:00:04	00:08:00	00:00:30	00:00:30	00:00:30
milena.boto	8	4	0	4	00:39:52	00:03:19	00:14:17	00:00:37	00:01:29	00:00:11	00:00:16	00:00:08	00:04:00	00:00:30	00:00:30	00:00:30
patricia.farinha	12	0	0	5	00:29:26	00:02:27	00:05:46	00:00:19	00:01:44	00:00:09	00:00:14	00:00:04	00:06:00	00:00:30	00:00:30	00:00:30
susana.silva	12	3	0	3	00:56:23	00:03:46	00:09:30	00:00:35	00:01:59	00:00:10	00:00:28	00:00:01	00:00:47	00:00:04	00:00:30	00:00:00
15-01-2019	**59**	**4**	**7**	**17**	**03:32:24**	**00:03:22**	**00:14:20**	**00:00:04**	**00:10:13**	**00:00:10**	**00:00:40**	**00:00:01**	**00:22:25**	**00:00:23**	**00:00:31**	**00:00:00**
claudia.nunes	16	0	0	6	00:47:33	00:02:58	00:06:34	00:00:33	00:02:47	00:00:10	00:00:21	00:00:03	00:01:22	00:00:05	00:00:30	00:00:00
jorge.coelho	0	0	0	1	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
manuela.martins	18	0	1	4	01:34:18	00:05:14	00:14:20	00:00:04	00:03:45	00:00:12	00:00:40	00:00:03	00:08:32	00:00:28	00:00:30	00:00:11
milena.boto	13	2	6	0	00:36:09	00:02:25	00:05:19	00:00:26	00:01:51	00:00:09	00:00:15	00:00:04	00:06:30	00:00:30	00:00:30	00:00:30
patricia.farinha	12	2	0	6	00:34:24	00:02:27	00:07:12	00:00:22	00:01:50	00:00:09	00:00:15	00:00:01	00:06:01	00:00:30	00:00:31	00:00:30
16-01-2019	**42**	**7**	**2**	**14**	**02:59:17**	**00:03:40**	**00:10:20**	**00:00:22**	**00:06:01**	**00:00:09**	**00:00:25**	**00:00:01**	**00:15:51**	**00:00:21**	**00:00:31**	**00:00:00**
claudia.nunes	8	2	1	2	00:49:51	00:04:59	00:09:17	00:01:25	00:01:07	00:00:08	00:00:12	00:00:04	00:00:38	00:00:04	00:00:30	00:00:00
manuela.martins	6	1	0	0	00:21:09	00:03:01	00:06:33	00:00:59	00:00:46	00:00:08	00:00:12	00:00:05	00:03:30	00:00:30	00:00:30	00:00:30
milena.boto	8	1	1	1	00:31:23	00:03:29	00:10:20	00:00:53	00:01:28	00:00:11	00:00:25	00:00:06	00:04:05	00:00:27	00:00:31	00:00:04
patricia.farinha	8	1	0	6	00:29:30	00:03:17	00:05:21	00:00:26	00:01:04	00:00:08	00:00:12	00:00:04	00:04:00	00:00:30	00:00:30	00:00:30
susana.silva	12	2	0	5	00:47:24	00:03:23	00:09:14	00:00:22	00:01:36	00:00:08	00:00:12	00:00:01	00:03:38	00:00:18	00:00:30	00:00:01
17-01-2019	**31**	**2**	**0**	**5**	**01:33:11**	**00:02:49**	**00:10:28**	**00:00:00**	**00:04:44**	**00:00:09**	**00:00:22**	**00:00:04**	**00:10:28**	**00:00:20**	**00:00:31**	**00:00:01**
claudia.nunes	6	1	0	2	00:11:12	00:01:36	00:04:43	00:00:00	00:00:50	00:00:08	00:00:11	00:00:06	00:00:10	00:00:02	00:00:03	00:00:01
manuela.martins	6	0	0	1	00:21:41	00:03:37	00:10:28	00:00:35	00:00:50	00:00:08	00:00:11	00:00:04	00:03:01	00:00:30	00:00:31	00:00:30
milena.boto	11	1	0	0	00:33:25	00:02:47	00:05:57	00:00:19	00:01:45	00:00:10	00:00:22	00:00:04	00:05:06	00:00:26	00:00:30	00:00:02
patricia.farinha	3	0	0	1	00:13:09	00:04:23	00:07:42	00:02:07	00:00:24	00:00:08	00:00:12	00:00:06	00:01:30	00:00:30	00:00:30	00:00:30
susana.silva	5	0	0	1	00:13:44	00:02:45	00:05:35	00:00:42	00:00:55	00:00:11	00:00:14	00:00:09	00:00:41	00:00:08	00:00:30	00:00:01
18-01-2019	**43**	**6**	**4**	**6**	**02:07:52**	**00:02:37**	**00:09:10**	**00:00:14**	**00:06:19**	**00:00:09**	**00:00:20**	**00:00:02**	**00:15:53**	**00:00:21**	**00:00:31**	**00:00:00**
claudia.nunes	9	1	0	1	00:26:24	00:02:38	00:09:10	00:00:14	00:01:22	00:00:09	00:00:16	00:00:02	00:01:10	00:00:07	00:00:30	00:00:00
manuela.martins	12	0	3	0	00:36:19	00:03:02	00:06:35	00:00:54	00:01:58	00:00:10	00:00:20	00:00:03	00:06:00	00:00:30	00:00:30	00:00:30
milena.boto	7	2	0	0	00:20:05	00:02:14	00:04:45	00:00:15	00:00:54	00:00:08	00:00:11	00:00:04	00:03:35	00:00:27	00:00:31	00:00:04
patricia.farinha	7	1	0	4	00:19:08	00:02:24	00:04:47	00:00:37	00:00:46	00:00:07	00:00:08	00:00:02	00:04:00	00:00:30	00:00:30	00:00:30
susana.silva	8	2	1	1	00:25:56	00:02:36	00:07:32	00:00:30	00:01:19	00:00:10	00:00:16	00:00:05	00:01:08	00:00:08	00:00:30	00:00:00
19-01-2019	**9**	**0**	**0**	**1**	**00:42:36**	**00:04:44**	**00:08:32**	**00:01:02**	**00:01:18**	**00:00:09**	**00:00:12**	**00:00:04**	**00:04:30**	**00:00:30**	**00:00:30**	**00:00:30**
patricia.farinha	9	0	0	1	00:42:36	00:04:44	00:08:32	00:01:02	00:01:18	00:00:09	00:00:12	00:00:04	00:04:30	00:00:30	00:00:30	00:00:30
21-01-2019	**52**	**5**	**1**	**10**	**03:01:05**	**00:03:11**	**00:13:06**	**00:00:00**	**00:09:11**	**00:00:11**	**00:00:41**	**00:00:02**	**00:15:37**	**00:00:17**	**00:00:31**	**00:00:00**
claudia.nunes	15	1	0	2	00:39:50	00:02:29	00:06:54	00:00:25	00:02:23	00:00:10	00:00:14	00:00:06	00:00:43	00:00:03	00:00:30	00:00:00
manuela.martins	11	2	0	0	00:49:26	00:03:48	00:12:21	00:00:26	00:01:22	00:00:07	00:00:11	00:00:04	00:06:00	00:00:30	00:00:30	00:00:30
milena.boto	14	1	1	3	00:34:04	00:02:16	00:08:22	00:00:00	00:03:19	00:00:14	00:00:41	00:00:02	00:06:09	00:00:26	00:00:31	00:00:04
susana.silva	12	1	0	5	00:57:45	00:04:27	00:13:06	00:01:22	00:02:07	00:00:11	00:00:14	00:00:02	00:02:45	00:00:13	00:00:30	00:00:01
22-01-2019	**49**	**13**	**4**	**13**	**02:50:00**	**00:02:45**	**00:12:39**	**00:00:01**	**00:06:56**	**00:00:08**	**00:00:14**	**00:00:02**	**00:17:52**	**00:00:21**	**00:00:30**	**00:00:01**
claudia.nunes	6	4	0	2	00:30:55	00:03:06	00:12:39	00:00:19	00:01:06	00:00:11	00:00:14	00:00:05	00:00:09	00:00:01	00:00:02	00:00:01

OneContact Reporting

Team Detail Daily Report

jorge.coelho	2	0	3	0	00:07:46	00:03:53	00:05:28	00:02:18	00:00:15	00:00:08	00:00:09	00:00:06	00:00:11	00:00:11	00:00:11	00:00:11
manuela.martins	9	1	0	2	00:42:09	00:04:13	00:07:00	00:00:23	00:00:59	00:00:07	00:00:10	00:00:02	00:04:07	00:00:27	00:00:30	00:00:07
milena.boto	9	3	0	2	00:26:52	00:02:14	00:04:04	00:00:41	00:01:30	00:00:10	00:00:13	00:00:06	00:04:07	00:00:25	00:00:30	00:00:03
patricia.farinha	16	2	0	2	00:32:49	00:01:49	00:11:41	00:00:01	00:01:55	00:00:07	00:00:14	00:00:02	00:08:30	00:00:30	00:00:30	00:00:30
susana.silva	7	3	1	5	00:29:29	00:02:57	00:08:55	00:00:29	00:01:11	00:00:10	00:00:14	00:00:02	00:00:48	00:00:07	00:00:30	00:00:01
23-01-2019	**36**	**3**	**0**	**6**	**02:25:05**	**00:03:43**	**00:11:10**	**00:00:29**	**00:06:28**	**00:00:11**	**00:00:21**	**00:00:04**	**00:11:49**	**00:00:19**	**00:00:30**	**00:00:00**
claudia.nunes	6	1	0	1	00:28:11	00:04:02	00:11:10	00:00:40	00:00:57	00:00:10	00:00:14	00:00:05	00:00:05	00:00:01	00:00:02	00:00:00
manuela.martins	5	0	0	0	00:18:01	00:03:36	00:07:03	00:00:45	00:00:53	00:00:11	00:00:18	00:00:04	00:02:30	00:00:30	00:00:30	00:00:30
milena.boto	6	1	0	2	00:21:48	00:03:07	00:06:42	00:00:33	00:00:59	00:00:10	00:00:16	00:00:04	00:03:00	00:00:30	00:00:30	00:00:30
patricia.farinha	10	0	0	3	00:23:41	00:02:22	00:05:40	00:00:29	00:01:55	00:00:12	00:00:21	00:00:05	00:05:00	00:00:30	00:00:30	00:00:30
susana.silva	9	1	0	0	00:53:24	00:05:20	00:10:01	00:01:35	00:01:44	00:00:12	00:00:15	00:00:08	00:01:14	00:00:07	00:00:30	00:00:01
24-01-2019	**46**	**3**	**0**	**10**	**02:15:12**	**00:02:46**	**00:07:30**	**00:00:08**	**00:08:01**	**00:00:10**	**00:00:33**	**00:00:02**	**00:14:20**	**00:00:18**	**00:00:31**	**00:00:00**
claudia.nunes	13	0	0	4	00:43:09	00:03:19	00:07:30	00:00:36	00:01:47	00:00:08	00:00:15	00:00:04	00:00:14	00:00:01	00:00:02	00:00:00
milena.boto	11	1	0	2	00:23:58	00:02:00	00:05:17	00:00:08	00:02:25	00:00:13	00:00:33	00:00:06	00:05:36	00:00:28	00:00:30	00:00:06
patricia.farinha	12	1	0	1	00:29:39	00:02:17	00:07:22	00:00:22	00:01:57	00:00:10	00:00:26	00:00:02	00:06:31	00:00:30	00:00:31	00:00:30
susana.silva	10	1	0	3	00:38:26	00:03:30	00:05:55	00:00:41	00:01:52	00:00:11	00:00:15	00:00:08	00:01:59	00:00:12	00:00:30	00:00:00
25-01-2019	**49**	**7**	**2**	**10**	**03:22:22**	**00:03:37**	**00:19:08**	**00:00:10**	**00:08:08**	**00:00:10**	**00:00:41**	**00:00:02**	**00:13:42**	**00:00:16**	**00:00:30**	**00:00:00**
claudia.nunes	16	2	1	0	00:57:36	00:03:12	00:06:34	00:00:17	00:02:46	00:00:10	00:00:41	00:00:02	00:01:10	00:00:04	00:00:30	00:00:00
milena.boto	12	2	0	4	00:42:35	00:03:02	00:13:17	00:00:10	00:02:03	00:00:10	00:00:24	00:00:06	00:06:10	00:00:28	00:00:30	00:00:10
patricia.farinha	9	1	1	4	00:24:53	00:02:29	00:04:46	00:00:20	00:01:29	00:00:10	00:00:14	00:00:07	00:04:30	00:00:30	00:00:30	00:00:30
susana.silva	12	2	0	2	01:17:18	00:05:31	00:19:08	00:00:29	00:01:50	00:00:09	00:00:14	00:00:03	00:01:52	00:00:09	00:00:30	00:00:01
26-01-2019	**12**	**0**	**0**	**2**	**01:11:11**	**00:05:56**	**00:18:12**	**00:01:24**	**00:01:36**	**00:00:08**	**00:00:15**	**00:00:01**	**00:05:44**	**00:00:29**	**00:00:30**	**00:00:14**
manuela.martins	12	0	0	2	01:11:11	00:05:56	00:18:12	00:01:24	00:01:36	00:00:08	00:00:15	00:00:01	00:05:44	00:00:29	00:00:30	00:00:14
28-01-2019	**48**	**2**	**0**	**9**	**03:12:15**	**00:03:51**	**00:12:58**	**00:00:18**	**00:07:51**	**00:00:10**	**00:00:14**	**00:00:02**	**00:13:04**	**00:00:16**	**00:00:31**	**00:00:00**
claudia.nunes	14	0	0	2	00:43:26	00:03:06	00:07:24	00:00:18	00:02:22	00:00:10	00:00:14	00:00:02	00:01:38	00:00:07	00:00:30	00:00:00
jorge.coelho	1	0	0	0	00:01:25	00:01:25	00:01:25	00:01:25	00:00:07	00:00:07	00:00:07	00:00:07	00:00:07	00:00:07	00:00:07	00:00:07
milena.boto	11	1	0	4	00:56:28	00:04:42	00:12:58	00:01:00	00:01:45	00:00:10	00:00:14	00:00:05	00:06:01	00:00:30	00:00:31	00:00:30
patricia.farinha	6	1	0	2	00:17:44	00:02:32	00:05:38	00:00:19	00:00:51	00:00:08	00:00:11	00:00:02	00:03:31	00:00:30	00:00:31	00:00:30
susana.silva	16	0	0	1	01:13:12	00:04:34	00:10:45	00:00:28	00:02:46	00:00:10	00:00:14	00:00:07	00:01:47	00:00:07	00:00:30	00:00:00
29-01-2019	**45**	**7**	**2**	**12**	**03:09:54**	**00:03:39**	**00:17:15**	**00:00:04**	**00:07:28**	**00:00:10**	**00:00:33**	**00:00:02**	**00:13:23**	**00:00:17**	**00:00:35**	**00:00:00**
agente.test	1	0	0	0	00:00:04	00:00:04	00:00:04	00:00:04	00:00:09	00:00:09	00:00:09	00:00:09	00:00:04	00:00:04	00:00:04	00:00:04
claudia.nunes	10	0	2	5	00:24:31	00:02:27	00:05:07	00:00:25	00:01:38	00:00:10	00:00:13	00:00:06	00:00:39	00:00:04	00:00:31	00:00:00
jorge.coelho	3	0	0	0	00:22:13	00:07:24	00:17:15	00:02:26	00:00:18	00:00:06	00:00:10	00:00:02	00:00:14	00:00:07	00:00:10	00:00:04
milena.boto	9	3	0	0	00:41:19	00:03:27	00:12:11	00:00:52	00:01:24	00:00:09	00:00:12	00:00:07	00:05:35	00:00:30	00:00:35	00:00:30
patricia.farinha	8	4	0	2	00:25:05	00:02:05	00:05:36	00:00:29	00:01:03	00:00:08	00:00:14	00:00:03	00:04:30	00:00:30	00:00:30	00:00:30
susana.silva	14	0	0	5	01:16:42	00:05:29	00:15:37	00:00:55	00:02:56	00:00:13	00:00:33	00:00:05	00:02:21	00:00:10	00:00:30	00:00:00
30-01-2019	**45**	**8**	**2**	**9**	**02:50:08**	**00:03:13**	**00:08:43**	**00:00:18**	**00:06:33**	**00:00:09**	**00:00:15**	**00:00:02**	**00:11:45**	**00:00:14**	**00:00:31**	**00:00:00**
claudia.nunes	16	1	0	1	00:58:25	00:03:26	00:08:34	00:00:36	00:01:59	00:00:07	00:00:12	00:00:02	00:00:48	00:00:03	00:00:30	00:00:00
jorge.coelho	1	0	0	0	00:02:01	00:02:01	00:02:01	00:02:01	00:00:08	00:00:08	00:00:08	00:00:08	00:00:06	00:00:06	00:00:06	00:00:06
milena.boto	12	1	0	0	00:42:06	00:03:14	00:08:43	00:00:20	00:01:46	00:00:09	00:00:15	00:00:04	00:04:36	00:00:23	00:00:30	00:00:00
patricia.farinha	7	1	0	4	00:24:20	00:03:02	00:07:03	00:01:02	00:01:06	00:00:09	00:00:12	00:00:07	00:04:00	00:00:30	00:00:30	00:00:30
susana.silva	9	5	2	4	00:43:16	00:03:05	00:08:39	00:00:18	00:01:34	00:00:10	00:00:14	00:00:02	00:02:15	00:00:11	00:00:31	00:00:01
31-01-2019	**37**	**7**	**3**	**8**	**02:41:00**	**00:03:40**	**00:12:43**	**00:00:00**	**00:06:10**	**00:00:10**	**00:00:20**	**00:00:00**	**00:08:08**	**00:00:12**	**00:00:32**	**00:00:00**
claudia.nunes	11	2	1	2	01:03:27	00:04:53	00:10:07	00:00:21	00:01:33	00:00:08	00:00:17	00:00:02	00:00:25	00:00:02	00:00:07	00:00:00
jorge.coelho	4	0	0	0	00:06:43	00:01:41	00:05:03	00:00:00	00:00:18	00:00:04	00:00:10	00:00:00	00:01:34	00:00:24	00:00:30	00:00:04
patricia.farinha	11	1	0	2	00:25:49	00:02:09	00:06:53	00:00:23	00:01:49	00:00:10	00:00:15	00:00:02	00:05:02	00:00:30	00:00:32	00:00:30
susana.silva	11	4	2	4	01:05:01	00:04:20	00:12:43	00:00:38	00:02:30	00:00:14	00:00:20	00:00:07	00:01:07	00:00:04	00:00:30	00:00:01
TOTAL	**1105**	**133**	**50**	**243**	**2.21:09:37**	**00:03:21**	**00:22:11**	**00:00:00**	**02:52:27**	**00:00:09**	**00:00:47**	**00:00:00**	**05:59:32**	**00:00:19**	**00:00:35**	**00:00:00**